

Accessing your new Plan account at Voya



New account access just got easier

Accessing your Plan account for the first time online or over the phone is easy.

Follow these steps to access your Plan account.

Go to <https://gresham.beready2retire.com/> and click *Register Now*.

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Contact Us
Your Retirement Plan

Log In

Username
Forgot Username?

Password
Forgot Password?

Enter Remember Me

First time visitor?

Register Now [Need Help?](#)

Be financially confident to and through retirement with Voya

Tips and Tools

Welcome to your new account experience
Check out the new features and fresh look of your Voya account experience. Whether you want to brush up on your budgeting skills, check your retirement balance or track progress on your goals, enjoy an effortless experience that adjusts with you. Watch a video for a quick rundown of what you can expect.

Keep your retirement funds in one place
Make sure your retirement plan follows your career trajectory. You may have a few accounts from previous employers and managing them all can be challenging. Consider a direct transfer of your account balances into an IRA where your money will continue to grow tax-deferred all in one place.

Need help accessing your account?
Do you have a question about online access to your account or using this website? Call 800-584-6001 and speak to a Customer Service Associate any weekday (excluding stock market holidays) from 8:00 a.m. to 9:00 p.m. EST.

Welcome

On the *Welcome* screen, enter your Social Security number, date of birth, first and last name, then click *Continue*.

- If you already have a PIN, simply click *I have a PIN*. Once you enter your PIN on the following screen, you'll be prompted to create a unique username and password for ongoing access.

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Welcome! To start the registration process, please provide your identification information.

Social Security Number Date of Birth

First Name Last Name

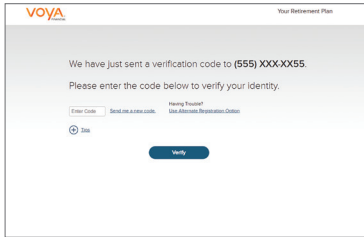
Need help?

Back I have a PIN Continue

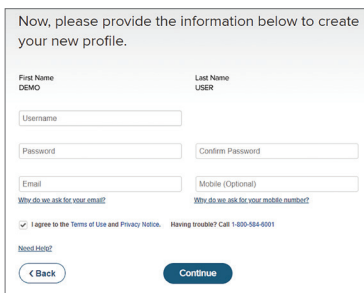
When registering, you will follow one of two scenarios based on the specifics of your employer's Plan:

Scenario 1

You will receive a code through the most convenient method you have on file with Voya (text or email). Enter the code and click *Verify*.



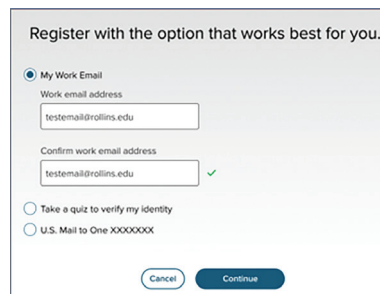
Create a unique username and password for ongoing access to the website and click *Continue*. Your unique login credentials will also be used for the Voya Retire mobile app.



Scenario 2

Select your preferred registration option:

1. If you are an active employee and your employer allows the use of their work domain as a registration method, an option for work email will be available. Select this to have a code sent to your work email address.
2. You can take a quiz and answer some additional questions to confirm your identity and proceed with registration. **Note:** If you are unable to confirm your identity by answering the questions, you will need to request a code through one of the other options available.
3. If you prefer to have a PIN mailed to your address of record, select *U.S. Mail*. It may take 5-7 days to receive your PIN.



Once you have received and entered your code or have confirmed your identity via the quiz, create a unique username and password for ongoing access to the website and click *Continue*. Your unique login credentials will also be used for the Voya Retire mobile app.



Need help?

If you have questions, please call 800.584.6001 and press "0" to speak with a customer service associate. Associates are available weekdays from 8 a.m. to 9 p.m. ET (excluding stock market holidays).



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