Emergency Services Divisions

MEET THE STAFF

TRAINING & EMS

Jeff Ingram

TRAINING OFFICER

Jay Cross

MEDICAL OFFICER

Alicia Printemps-Hegert

CARES COORDINATOR

Training Division

Staff contact: Capt. Jeff Ingram

Program

Gresham firefighters fill many different roles to protect the community. Firefighters are cross trained in emergency medicine including advanced life support paramedics, auto extrication techniques, rescue disciplines, fire control and suppression and many other techniques in order to meet the needs of the community.

Gresham Fire Training Division is staffed by a single training officer. Training is responsible for the training and safety for more than 100 firefighters and staff and includes:

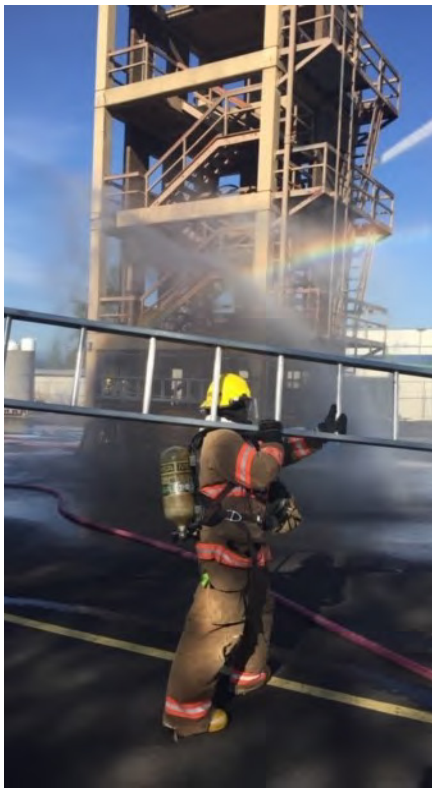
- **Scheduling, coordinating, and delivery**
- **Record keeping**
- **Field Suppression training**
- **Rescue training**
- **EMT/Paramedic training**

Training all Gresham firefighters for numerous emergencies is ongoing and challenging. As changes to current standards by the Oregon Revised Statutes (ORS), the National Fire Protection Association (NFPA) and the Code of Federal Regulations (CFR) are constantly altering training requirements, training staff are continuously revising and updating training programs to meet new standards. New building designs, new construction methods, and increasing density combine to present unique problems for our firefighters.

Highlights

- **Most training is conducted as part of the firefighter's normal workday.**
- **Much of this training is overseen by the company officer assigned to a crew or station.**
- **Training Division staff provide training in specialty topics or high-risk, low frequency training such as live fire and multi-company drills.**
- **Each month firefighters complete state and federal mandated training, which is assigned by the Training Division.**
- **Gresham continues to be a leader in specialized technical training including Confined Space Rescue, Trench Rescue, Rope Rescue, Collapse, Hazardous Materials and Water Rescue.**

Firefighter health continues to be a major topic of discussion industry wide. Gresham continues to put emphasis on firefighter fitness. A highly skilled and trained workforce equipped with reliable and effective response tools will contribute to the safety of its residents.



- **Delivery of Apparatus Operator Academy**
- **Acquired Structures live fire training**
- **Improved Cadet Program development**
- **Enhanced partnerships with outside training agencies**
- **Wildland certification for out-of-area deployment**

2018
Accomplishments

Training Center

19204 NE San Rafael

Year Built:1966

Coverage

Square Feet	12,792
Acreage	3.65

Facility has two classrooms, office, training tower, reserve apparatus storage, and is an apparatus maintenance facility.

Units Assigned

Three reserve engines, one rehab unit

Programs and projects

The training facility is the location for much of Gresham Fire's training. Recruit academies as well as scheduled department drills and classes are coordinated out of this facility, which is owned by Fire District 10.

Emergency Medical Services

Staff contact: Capt. Jay Cross

Program

Gresham Fire responded to over 16,000 medical related incidents in 2018, utilizing some of the best technology available to provide care to the sick and injured. Our overall cardiac arrest survival rate is just over 19%, compared to 10.4% nationally.

Key highlights and work plan items

- **Technology includes the Life Pack 15 cardiac monitor and defibrillator.**
- **First in the region to have all units supplied with nine LUCAS mechanical CPR device and video laryngoscopy, a small video camera device used to place a breathing tube in a victim that is not breathing.**
- **Program provides medical training to all Gresham Fire staff, including continuing education for EMTs and Paramedics.**
- **Ensures Gresham Fire stays current on medical trends and community issues like influenza.**

By the numbers

Equipment

- **8 advanced life support apparatus**
- **6 engine companies**
- **1 truck company**
- **1 rescue**
- **Each unit staffed with at least 1 highly trained Paramedic.**

Personnel

- **62 paramedics**
- **3 EMT Intermediates**
- **35 EMT Basics**

Calls for service

- **16,146 medical related incidents in 2018 including:**
  - **104 cardiac arrests**
  - **126 trauma incidents**
  - **230 diabetic victims**
  - **321 drug or alcohol related incidents**

CARES

Staff contact: Capt. Jay Cross

Program

Gresham Fire frequently responds to people and facilities that call 911 as their primary means of health care. Often, these residents might have chronic health issues and face barriers to getting regular, preventative health care. Thanks to an innovative partnership with OHSU School of Nursing, the Gresham Fire CARES program connects nursing students with residents in need.

Key highlights and work plan items

- **Coordinated by a masters level nurse.**
- **Serves as clinic placement for nursing students in the Population Health and Chronic Care classes, as well as leadership students.**
- **Students reach out to individuals referred by Gresham Fire to assess the patient's health care challenges and goals.**
- **Students work with the client's primary care provider and agencies to provide the services and care the client needs, with the goal of helping the client learn to take charge of their challenges without utilizing the 911 system outside of an emergency.**

By the numbers

- **87 clients served in 2018**
- **Ongoing caseload of 35-40 clients**

Life Safety Division

Staff contact: Fire Marshal Shawn Durham

Program

The Life Safety Division consists of six members who conduct fire investigations, review plans and inspect new construction projects, inspect new businesses, provide limited public education, and complaint referral follow up, and issue event permits.

Services are provided equally to the cities of Gresham, Troutdale, Wood Village, Fairview and unincorporated Multnomah County. The service area covers approximately 60 miles with a population of 148,000+.

Our response area includes over 4,000 inspectable businesses that are inspected under a fee-based fire inspection program, approved by City Council. Those buildings include: 102 schools, 431 apartments, 218 places of assembly, 314 storage warehouses, just to name a few.

Key highlights and work plan items

- **Investigations: more than100 fires investigated in 2018.**
- **Fire investigators are called by fire crews when the cause of a fire is not obvious.**
- **Investigators are nationally certified in investigations and some are also evidence collection technicians.**
- **Investigators respond to crew requests 24 hours a day.**

New construction project inspections: 1,084 construction plans reviewed, and 623 construction projects inspected in 2018

- **New construction plan review and inspection services.**
- **Verifies the fire department has safe access to and within buildings of all occupancies.**

Inspect new businesses: 100+ businesses inspected in 2018

- **Conduct business and state license inspections to verify compliance with the fire code, assisting business owners in starting their business off with a fire-safe building.**
- **State license inspections require a fire inspection prior to the business being able to open their doors.**

Complaint referral follow up: Nearly 150 complaint-based referrals in 2018

- **Staff receives safety complaints regarding buildings and systems both from fire crews, fire protection system companies and the general public.**

Photo courtesy of Greg Muhr

4,000+

Number of inspectable buildings within our response area.

100+

Number of fires investigated.

1,084

Number of plans reviewed.

623

Number of new construction inspections completed.

MEET THE STAFF

LIFE SAFETY

Shawn Durham

FIRE MARSHAL

Robert Mottice

LT. DEPUTY FIRE MARSHAL

Kyle Stuart

DEPUTY FIRE MARSHAL

Duston Yacapin

DEPUTY FIRE MARSHAL

Samantha Chandler

INSPECTOR

Brandon Baird

INSPECTOR

Emergency Management Division

Staff contact:
Kelle Landavazo, Emergency Management Coordinator

$110,070

2018 annual Emergency Management Preparedness Grant

Program

The Office of Emergency Management provides the City with training, exercises, planning efforts and regional collaboration to help the City mitigate, prepare for, respond to and recover from disasters and large-scale emergencies. The program also secures federal grant funds, assists City departments with emergency response planning, emergency management volunteers, and provides public education and outreach.

Key highlights and work plan items:

- **Support City departments in development of Continuity of Operations Plans (COOP). Continue to assist City departments with responses to disasters and large-scale emergencies.**
- **Focus on aligning the Emergency Operations Center (EOC) functions with City service areas and create cohesive teams to increase operational capacity within the EOC.**
- **Provide relevant training opportunities for EOC Teams.**
- **Actively participate with county, state, and regional partners to increase inter-agency and inter-disciplinary information sharing to maximize our planning, training and exercising efforts.**
- **Support the Regional Disaster Preparedness Organization in their efforts to increase coordination between public, private and non-profit sectors in preparedness, response and recovery.**
- **Determine emergency notification protocols utilizing the Everbridge system.**