

# CONFLICT MANAGEMENT TRAINING

## EAST COUNTY RESOLUTIONS

September 4-6<sup>th</sup>, 2024

### Learn skills to effectively navigate conflict

The 15-hour training includes skill development in communication, listening and conflict resolution. Experienced instructors offer theory and techniques in an interactive learning environment.

You will learn skills to navigate interpersonal conflict and gain valuable tools that can be applied in all facets of life - from the workplace to the home and community.

**Applications Due August 23<sup>rd</sup>, 2024**

Where: Held virtually by Zoom

When: (Wednesday, Thursday and Friday)  
Sept. 4 & 5, 2024 | 9:00 a.m.- 3:30 p.m.  
Sept. 6, 2024 | 9:00 a.m.- 1:00 p.m.

**“If someone wants to have better skills working with anyone in any aspect of their lives, take this training.”**

**-Trainee**

Cost options:

- 1) \$400 – General Public
- 2) \$200 – Community leaders in east Multnomah County pay a reduced fee.
- 3) This training is **FREE** to those who provide direct services to vulnerable and marginalized community members in East Multnomah County.
- 4) This training is **FREE** to those who are Gresham, Fairview, Troutdale or Wood Village city employees, council members or neighborhood association leaders.

**“Very useful and entertaining training that used both hands on learning and real-life experience to teach, incredible experience!”**

**-Trainee**

To Apply: Email [Mediate@GreshamOregon.gov](mailto:Mediate@GreshamOregon.gov) or call 503-618-3247. Applicants will be chosen based on interest, ability and willingness to learn - no prior experience is needed.



1333 NW Eastman Parkway | Gresham | 503-618-3247  
[GreshamOregon.gov/Mediation](http://GreshamOregon.gov/Mediation)