

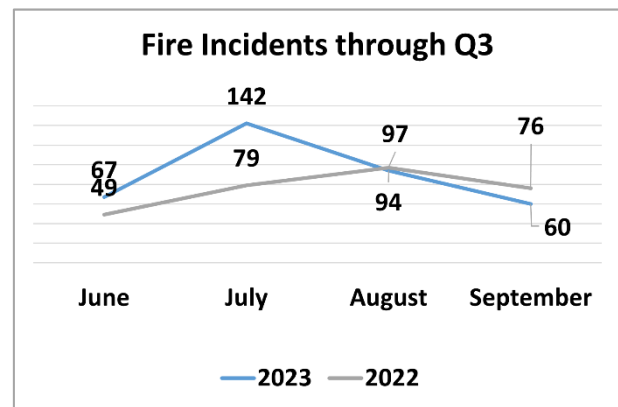
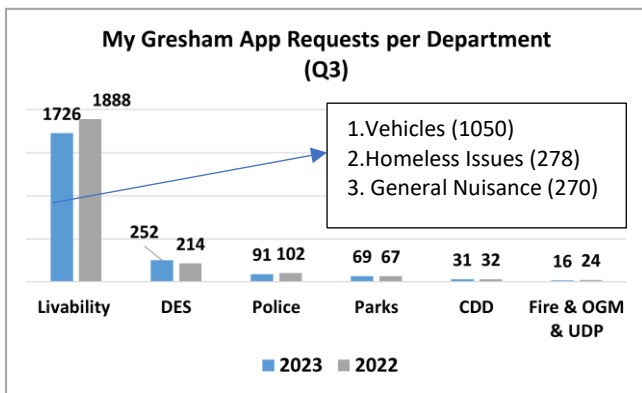
CITY MANAGER'S REPORT

OCTOBER 2023



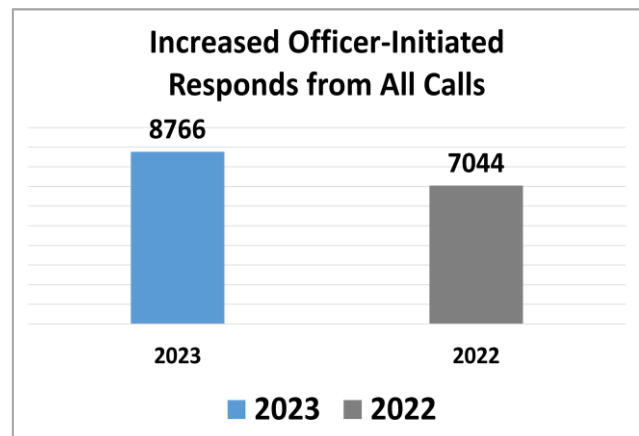
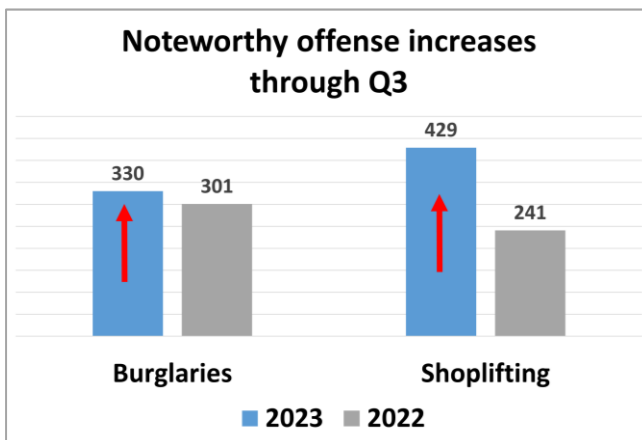
"A couple of months ago the store manager mentioned that one of his employees was on the verge of homelessness/living out of his car. I brought him one of Lauren Moran's business cards and wrote down the phone numbers for the homeless services team. A couple of days later he let me know that his employee had reached out to someone, and a member of the homeless services team drove out to meet with him. They were able to place him in an apartment with rent covered for 6 months while he figured out next steps. After that his employee had been able to save money, stabilize his financial situation, and had just moved into an apartment of his own. The store manager was really grateful for everything the city was able to do and he said that his employee was in a much better place mentally and emotionally now as well." Thank you, Lauren & the Homeless Services Team!

DATA TRENDS



MyGresham App Q3 2023 (JUL, AUG, and SEP) indicates a slight decrease in requests compared to last Q3 2022 (2327 to 2185- a 142 difference). Livability was 79% of 2023 Q3 requests.

Gresham Fire: September 2023 had 16 less Fire Incidents than September 2022. For context, Fire Incidents are still higher in 2023 for the same time frame [620 currently & 510 in 2022].



Gresham Police: Burglaries continue to remain slightly higher than the same time frame last year (10%). However, shoplifting is significantly higher by 179 counts (74%).

Gresham Police: Officer-Initiation from calls increases by 1722. This is a 24% increase from the same time last year.

➤ Operational Updates

- The parks team continues enhance the beauty of Main City Park through using what they have – they have installed a split rail fence they built by reusing material from old wood benches and rose garden they planted!
- More grants! The Police Department received two federal grants that will fund the continuation of the Behavioral Health Unit, as well as the addition of two peer support specialists.
- Now that the school year is back in session, the summer internship program has ended. Our interns were busy this summer helping at events, around City buildings, and out and about in the Gresham community. They did everything from learning about watersheds and keeping streams healthy to working with seniors at the Senior Center
- Government Finance Officers Association of the United States and Canada (GFOA) has awarded the Certificate of Achievement for Excellence in Financial Reporting to City of Gresham for its annual comprehensive financial report for the fiscal year ended June 30, 2022. The Certificate of Achievement is the highest form of recognition in the area of governmental accounting and financial reporting, and its attainment represents a significant accomplishment by a government and its management.
- In the spirit of continuous improvement and seeking to be efficient and effective, while providing great customer services, the City is launching a pilot process improvement training.



➤ Regional Updates

- As presented at City Council by BOEC several month ago, the City of Portland’s new 311 system is up and running and is coming to Gresham. 311 will serve as a non-emergency number and will route people to the correct place if they are calling for something other than a non-emergency incident. The system is run by the City of Portland
- The Multnomah County Board approved \$62 million in unexpected revenue for homeless services to be spent on emergency homeless shelters, outdoor villages, drug detox centers, day shelters, and housing reserved for people exiting substance abuse treatment recovery programs.